From:	Caity Peak
To:	Graff, Benjamin; Freeman, Alexandra; Heath, Michael
Cc:	Ethan Ambabo
Subject:	Boulder + Flock (Raven User Training)
Date:	Thursday, September 7, 2023 10:10:48 AM
Attachments:	image007.png image006.png

External Sender

All,

I created the following video specifically for Raven users. Feel free to forward along to your folks whenever you all find appropriate! Whenever a new system is rolled out, it usually highlights any other gaps in training or need for follow-up as well. Happy to provide other resources that can serve as a refresher training for folks, if you find that they need it.

- Caity

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Raven (gunshot detection) alerts are received in the same place as Flock Safety ALPR notifications - via the Alerts page. Access the Alerts Page via Google Chrome, make sure you have the proper cameras and notification reasons selected, and you're good to go!

Here is the basic user training:

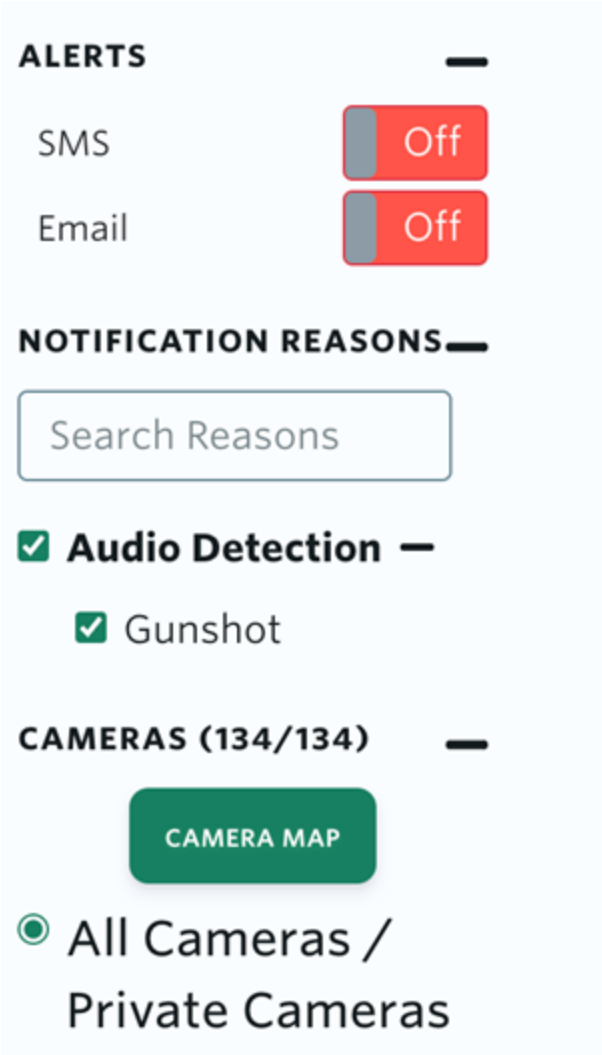
User Overview: Raven Technology - Watch Video

BASIC OVERVIEW:

Just a reminder, the initial notification will be a close estimate, and as more locations register the sound and triangulate, folks responding to that alert should check the location again as it will update with the most accurate known estimate of where the shots occurred.

Each alert will show every piece of hardware that heard the sound, and allow you to play each one. On the right side, we'll drop a point on the map where all of those pieces triangulate that gunshot to have occurred. While the first alert will come out immediately, they'll fully triangulate and update within about 2-3 minutes.

To receive alerts off of Raven, just like you'd select which cameras you want to hotlist off of via the Camera Map, leave *all* of the Raven locations selected within the Camera Map on the Alerts page. Leave all your Ravens checked "on" to receive alerts! You'll also see the option to choose "audio detection/gunshot" in notification reasons. So, long story short - make sure you have "audio detection" selected for notification reasons (as well as anything you want to receive ALPR alerts for), and the Raven/Audio Detection network via the camera map (choosing "all cameras" should be fine as well).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