From:	Brian Moutinho
To:	Heath, Michael
Subject:	Re: Fleet 3 + ALPR
Date:	Thursday, August 4, 2022 3:44:21 PM
Attachments:	image001.png image002.png image003.png image004.png

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Sgt –

Makes sense, can we do a brief 10 minute call to discuss the trial status at a high level? I think it would also be good to discuss the questions that you plan to ask in the survey to collect feedback.

Best,

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
Customer Service / 1 800 978 2737

AXON.COM
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I can make tomorrow work but I would prefer to put out a short survey to the officers so that we can have better information to provide.

Michael Heath
Sergeant

City of Boulder Police

C: 720-390-0404
heathm@bouldercolorado.gov

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Thursday, August 4, 2022 2:51 PM
To: Heath, Michael <HeathM@bouldercolorado.gov>; Bragg, Jennifer <braggj@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; Therese O'Hara <tohara@axon.com>
Subject: Re: Fleet 3 + ALPR

Jennifer – oh no, I'm sorry to hear that! I hope you feel better!

Sgt. Heath – Are you free at 2:30 tomorrow for a quick zoom to chat about the trial?

Best,

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
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I am available for the rest of this week after 1200. Friday only next week.

Michael Heath
Sergeant

City of Boulder Police

C: 720-390-0404
heathm@bouldercolorado.gov

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Tuesday, August 2, 2022 11:53 AM
To: Bragg, Jennifer <braggj@bouldercolorado.gov>; Heath, Michael <HeathM@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; Therese O'Hara <tohara@axon.com>
Subject: Re: Fleet 3 + ALPR

Jennifer & Sgt. Heath –

I wanted to reach out and request we get some time on the calendar to do a debrief on the trial. Is there a time later this week, or perhaps early next that would work for the group?

Best,

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
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Hi Brian,

I spoke with Sgt Heath last week and we have both heard limited feedback about Axon, other than there are a lot of false hits due to the states not being deciphered by the system. So the alphanumeric characters on a plate will match a hit but the state is not a match. The Flock system does determine states and that has very beneficial. We have had a lot of recovered steals and some arrests from flock hits but we don't know of any from Axon hits. My fear is that the number of false hits may be causing officers to ignore them altogether.

If it would help, I could put together a survey to send to our officers asking for specific feedback on both systems. I will be on vacation starting tomorrow but will return on 7/18 and can get a survey out that week if you think the feedback would be beneficial.

Please let me know and if you have specific questions you'd like me to ask I'm happy to include them.

Jen

Jennifer Bragg
Police Applications Sr. Administrator
braggj@bouldercolorado.gov
720-541-4806 mobile
City of Boulder Police
1805 33rd Street · Boulder CO 80301

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Tuesday, June 21, 2022 9:46 AM
To: Bragg, Jennifer <braggj@bouldercolorado.gov>; Heath, Michael <HeathM@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>; Gosage, Ron <gosager@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; Therese O'Hara <tohara@axon.com>
Subject: Re: Fleet 3 + ALPR

Hi Boulder Team –

This is my 3rd email requesting feedback on the Fleet 3 + ALPR trial without response. Is the agency using the ALPR capability? As we are about 60 days in, I would like to set up call to collect feedback prior to closing down the trial. Is there a time later this week or early next that works for a quick zoom?

Best,

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
Customer Service / 1 800 978 2737

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Sgt. Heath –

I wanted to check-in with you and see how the Axon ALPR trial has been going so far?

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
Customer Service / 1 800 978 2737

AXON.COM
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Hi Brian,

Sgt Heath will have to speak to success stories, he will be in on Wednesday. Are you able to check on the status of the Axon/Flock API no longer working? I tested it the day we went live with Axon ALPR and it was no longer working so I opened case # 00804805. Therese advised that it was a system wide issue, not just isolated to our API. But I haven't heard much since, other than it was being sent to engineering to review.

Thanks,
Jen

Jennifer Bragg
Police Applications Sr. Administrator
braggj@bouldercolorado.gov
720-541-4806 mobile
City of Boulder Police
1805 33rd Street · Boulder CO 80301

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Monday, May 9, 2022 12:15 PM
To: Bragg, Jennifer <braggj@bouldercolorado.gov>; Heath, Michael <HeathM@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>; Gosage, Ron <gosager@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; andrew.warren@flocksafety.com; Therese O'Hara <tohara@axon.com>
Subject: Fleet 3 + ALPR

External Sender

Hi Boulder PD Team –

I was out of the office all last week but wanted to touch base on the trial now that I am back. How is the Fleet 3 + ALPR system performing thus far? Any success stories or items we can support with?

Best,

BRIAN MOUTINHO
Account Manager

M / 916 806 2275
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