From: Bragg, Jennifer
To: Brian Moutinho; Gosage, Ron; Heath, Michael; Donahue, Caitlyn
Cc: Jake Borro; Therese O"Hara
Subject: RE: Fleet 3 + ALPR
Date: Monday, June 27, 2022 9:01:27 AM
Attachments: image001.png
image002.png
image004.png

Good morning Brian,

I apologize for the lack of response, I didn't know if anyone had replied just to you or not at all. I can't speak to the success of the Axon trial as I'm only involved from a support standpoint. I do know that we have had several recoveries but I don't know if they were hits from Flock or Axon or both. The API between Flock and E.com is still not fully working as designed; it will not allow me to save a flock record as evidence in E.com. It is, however reporting reads from Axon ALPR cameras when I search a specific plate in Flock. See below for an example.

Sgt. Heath works Wed-Sat, I will catch up with him this week and try to get some more feedback for you.

Jen

[redacted]

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Tuesday, June 21, 2022 10:10 AM
To: Gosage, Ron <gosager@bouldercolorado.gov>; Bragg, Jennifer <braggj@bouldercolorado.gov>; Heath, Michael <HeathM@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; Therese O'Hara <tohara@axon.com>
Subject: Re: Fleet 3 + ALPR

Thank you, sir. We can find a time to connect when Jen is back from vacation.

Best,

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
Customer Service / 1 800 978 2737

AXON.COM
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Brian,

I can't answer your question as I'm not in operations. Jen Bragg is on vacation this week. I'll talk to some patrol folks and try to get some answers for you. I seem to remember that there was some sort of issue early on causing the functionality not to work. When Jen comes back next week, she'll be able to talk about that. If you want to set up a Zoom check-in, I would wait till later next week so we have the right people on the meeting.

Ron

Ron Gosage
Commander

City of Boulder
Police

O: 303-441-3478
gosager@bouldercolorado.gov

Boulder Police Department
1805 33rd Street Boulder, CO 80301
Bouldercolorado.gov

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Tuesday, June 21, 2022 9:46 AM
To: Bragg, Jennifer <braggj@bouldercolorado.gov>; Heath, Michael <HeathM@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>; Gosage, Ron <gosager@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; Therese O'Hara <tohara@axon.com>
Subject: Re: Fleet 3 + ALPR

Hi Boulder Team –

This is my 3rd email requesting feedback on the Fleet 3 + ALPR trial without response. Is the agency using the ALPR capability? As we are about 60 days in, I would like to set up call to collect feedback prior to closing down the trial. Is there a time later this week or early next that works for a quick zoom?

Best,

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
Customer Service / 1 800 978 2737

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Sgt. Heath –

I wanted to check-in with you and see how the Axon ALPR trial has been going so far?

BRIAN MOUTINHO
Strategic Account Executive

M / 916 806 2275
Customer Service / 1 800 978 2737

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Hi Brian,

Sgt Heath will have to speak to success stories, he will be in on Wednesday. Are you able to check on the status of the Axon/Flock API no longer working? I tested it the day we went live with Axon ALPR and it was no longer working so I opened case # 00804805. Therese advised that it was a system wide issue, not just isolated to our API. But I haven't heard much since, other than it was being sent to engineering to review.

Thanks,
Jen

Jennifer Bragg
Police Applications Sr. Administrator
braggj@bouldercolorado.gov
720-541-4806 mobile

City of Boulder Police
1805 33rd Street · Boulder CO 80301

From: Brian Moutinho <bmoutinho@axon.com>
Sent: Monday, May 9, 2022 12:15 PM
To: Bragg, Jennifer <braggj@bouldercolorado.gov>; Heath, Michael <HeathM@bouldercolorado.gov>; Donahue, Caitlyn <DonahueC@bouldercolorado.gov>; Gosage, Ron <gosager@bouldercolorado.gov>
Cc: Jake Borro <jborro@axon.com>; andrew.warren@flocksafety.com; Therese O'Hara <tohara@axon.com>
Subject: Fleet 3 + ALPR

External Sender

Hi Boulder PD Team –

I was out of the office all last week but wanted to touch base on the trial now that I am back. How is the Fleet 3 + ALPR system performing thus far? Any success stories or items we can support with?

Best,

BRIAN MOUTINHO
Account Manager

M / 916 806 2275
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