From: Heath, Michael
To: Demetrius Frazier
Cc: Bragg, Jennifer
Bcc: Trujillo, Tom
Subject: Fwd: Upcoming Flock Activities - CO - Boulder PD
Date: Thursday, March 10, 2022 10:01:43 PM

Dee,

Great talking to you and I appreciate all of your time. I see that three of the below cameras show installation as the visit type. Can you clarify that for me? What's the anticipated date? Does our trial period start with the installation of the first camera or when they are all up?

I am hoping that we are still able to give some consideration to the fact that students will be leaving town at the beginning of May and we are still working to get the Axon Fleet 3 ALPR demo that I would like to run concurrently with this demo. I think that we are close to making that happen, however, those cameras are set to installed in the next few weeks and we need some time to trouble shoot installation and other issues prior to flipping the switch on the ALPR function.

I am including Jen Bragg on this as she is the PD's IT person and will be assisting me with this project from here. I hope to connect you guys when you are out for the next site survey.

I'll get you admin info soon.

Thanks,
Mike

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From: Flock Safety Daily Digest <digest@flocksafety.com>
Sent: Thursday, March 10, 2022 21:00
To: Heath, Michael
Subject: Upcoming Flock Activities - CO - Boulder PD

External Sender

Hi Mike Heath,

Below you will find a summary of upcoming activities related to your Flock Safety network.

[redacted]

Status	Visit Type	Completed/Scheduled Date
Sent for Scheduling	Installation	
Scheduling	Site Survey	
Sent for Scheduling	Installation	
Scheduling	Site Survey	
Scheduling	Site Survey	
Scheduling	Site Survey	
Sent for Scheduling	Installation	
Scheduling	Site Survey	
Scheduling	Site Survey	
Scheduling	Site Survey	

Status:

Scheduling: We are actively scheduling the technician visit - be that for a pre-installation site survey or the installation. Be on the lookout for the dispatched appointment within the next week or two.
Scheduled: Barring unforeseen circumstances, the technician will be onsite for your site survey or installation on this date.
Completed: The technician has completed the visit. Next step: the experts are in the process of confirming that your cameras are functioning properly (receiving adequate sunlight, connecting regularly to the cellular network, taking high-quality images, etc.). Once that part is complete, we will grant access to your camera footage.

Visit Types:
Site Survey: The technician will confirm that the locations previously agreed upon will work for the installation. The technician will place white flags at each location according to the plan you approved.
Installation: The technician will follow the plan based on the results of the site survey.
Maintenance: Our systems have identified an issue with your camera and a technician will be onsite to resolve the issue.

Stay Safe,
Your Flock Safety Team

Have questions? Should somebody else be receiving this email instead of you? Email us at support@flocksafety.com.